

## HIGH COURT OF MADHYA PRADESH

S



No. CSA/2019/ 01

**Jabalpur, Dated:- 06.01.2020** 

## // CORRIGENDUM //

Sub: - Corrigendum for date extension regarding the tender for the "Project of Digitization of the High Court Records Turnkey Basis".

Ref: - Tender No. CSA/2019/973, Dated: 02.12.2019.

The following points were discussed in the pre-bid meeting dated: 12<sup>th</sup>December, 2019 regarding the tender for the "Project of Digitization of the High Court Records Turnkey Basis":-

	Section			
Sr.	No./		a a	
No	Clause	Reference/ Subject	Clarification Sought	Reply
	No.			
1	Page-4	Broadly the Work/Jobs to be	(1) Please confirm the	There is no Specific
		performedConversion of	name and version of the	version of High Court
		existing scanned Data/	DARIM / DMS available	DARIMS/DMS.
		Images into Searchable PDF,	with MPHC.	
		PDF/Aand putting it into		
		application software of		
		DARIMS/DMS of the High		
		Court.		
2	Page-8 /	Earnest Money Deposit	(1) As per	EMD, Tender Fee &
	2.2	(EMD)	www.mptenders.gov.in	Processing Fee to be
		Proposals must be	portal, EMD, Tender Fee &	paid online through Net
		accompanied by an Earnest	Processing Fee to be paid	Banking/NEFT only.
		Money Deposit of an	online through Net	
		amount mentioned in the	Banking/NEFT only but it is	
		Bid Data Sheet in the form	mentioned in tender that it	
		of a Bank Demand Draft	has to be submitted by	
		payable to "The Registrar	Demand Draft. Please	
		General, High Court of	correct / clarify.	
		M.P.".		
3	Page-17	Area of Work	(1) What are the	LAN and WAN
	/ 2.34	The Bidder is required to	infrastructures will be	Connections. Electric
		work within the premises of	provided by <b>MPHC</b> to carry	Power Boards, A.C's.,
		the High Court of M.P.,	out scanning & Digitization	Lights, Connectivity to
		Principal Seat at Jabalpur	work such as security,	Servers, Water, Cleaning
		and its Benches at Indore	electricity, UPS, Power	Services shall be
		and Gwalior for execution of	backup, Connectivity to	provided by High Court.
		all digitization work	server (for digitized data	Computer and Network
			uploading), Local Network,	Hardware, Computers
			Furniture with table/chair,	and other hardware
			Electrical points, Air-	required or doing
			conditioned environment	Digitization Activities
			and facility management	shall be provided by

services like drinking water, cleaning of premises,	be provided by Vendor.
	be provided by veridor.
washroom etc.	,
	Yes
/ 3.1 <b>Project</b> document scanning	
The required Digitization software which will be used	
Software capable of doing by Vendor for case records	
the Digitization of all type of scanning end to end.	
documents as mentioned in Please confirm.	
different processes in	
Tender Document shall be (2) Scanning & Digitization	
provided by M.P. High Court   software use at each work	
for all the three places. station will be provided by	
Digitization software shall MPHC. Please confirm	
be centralized and shall be	
installed at M.P. High Court	
at Jabalpur.	
	Work of catalogue and
/ 3.2 / e Creating catalogue and catalogue and portfolio of	portfolio of the scanned
	case files and other
	record Shall be done by
	High Court's DMS.
	approx 1 crore
/ 3.3.1 electronics documents these electronic documents	
created by the Court Staff are already scanned by	
MPHC and vendor will only	
perform document type	
segregation / data entry. If	
our understanding is	
correct then please specify	
approx. images quantity	
and also include it in	
financial/boq format.	
7 Page-26 <b>Judicial Records</b> (1) Please provide the link	www.mphc.in/Rules
/ 3.3.1 It is suggested that Bidders	
should go through the M.P.	
High Courtamended Rules	
2008 and High Court of	
Madhya Pradesh Digitization	
of Records Rules 2018.	
	Before 1:30 pm, if
/ 3.3.1.1 Turnaround time: - Fresh for handover and takeover	delivered than return
cases and loose documents of the document.	back same day and if the
	record given after 1:30
after scanning, cleaning,	pm than it will return
	next day before 1:30pm
	after digitally signed and
	uploaded on the server.
on the server of the High	
Court.	

9	Page-28 / 3.4 / 5	Indexing (to be done by vendor using the Indexing Parameters will be given at the time of executing the contract)	(1) Does this metadata entry or indexing - document association, if it is document association then it is already mentioned in tender as Annexure-P. Please clarify.	In fact document association and Indexing are same thing. This clause is used for general Digitization work. The specific Indexing parameter which is toused by vendor during Scanning work is given in related Annexures (In this case Annexure P).
10	Page-29	For execution of all the above mentioned process, the Digitization software shall be provided by the High Court for scanning, cleaning, indexing and for digital signature.	(1) We are assuming that MPHC will provide digitization software with digital signature signing facility. Please confirm	yes
11	Page-29 / 1	Document Preparation work (to be done by vendor): Document preparation work shall include the work of unbinding, repairing, cleaning, counting the number of pages of the physical file and also rebinding if requires. Proper tapes are to be affixed on torn pages.	(1) It is requested MPHC to take care of rebinding activity or it should be included in financial/boq format.  (2) What is to be rebinded?	Document preparation work shall include the work of unbinding, repairing, cleaning, counting the number of pages of the physical file, no of pages to be scanned in the existing pending/disposed physical and scanned files (segregation) and also rebinding if requires. Proper tapes are to be affixed on torn pages. The documents are to be rebinded after unbinding after completing the scanning /Q.C. activity by the Vendor. Vendor should see prevailing Projects.
12	Page-29 / 10	Digital Signature will be done by the High Court Staff through the application provided by the vendor.	(1) We understand that digital signature will be procured by MPHC for their use and software for digital signature apply will be provided by Vendor. Please confirm.	yes
13	Page-30 / 3	Stamping / Segregation: The vendor will differentiate the original copy and photocopy in the case file which will flag in the software so that scanned pages can be identified whether it is photocopy or	(1) It is believed that vendor will stamp on photocopy documents and original will remain same for differentiate the original copy. Please confirm.	Apart from affixing the Stamp for Photocopy related documents by Vendor, High Court in its DMS will provide a option for entering the information of Type of Document (Original or

		original document		Photocopy). Vendor has to feed the details
				accordingly.
14	Page-30	Quality Checking (By High	(1) As per our	In fact document
	/8	Court Deputed Staff):	understanding that	association and Indexing
		Images shall also be checked	"Annexure P, Annexure Q,	are same thing. Vendor
		as per the Indexing	Annexure R" are for	has to do Indexing as per
		Parameters as entered by	document association only	Annexure P,Q, or R as
		the Vendor in light of	not for data entry/indexing	the case may be. Here
		indexing parameter as mentioned in Annexure P,	purpose.	we are asking High Court Team to check the
		Annexure Q, Annexure R of		whether the Vendor has
		the Tender document.		done Indexing as per the
				prescribed criterion. For
				example if final order is
				being scanned it should
				be indexed as Final
				order and also date should be same as
				mentioned in Final
				Order itself.
15	Page-31	After acceptance of Quality	(1) As Digitization software	Though High Court shall
	/ 10	of the scanned record by	will be provided by MPHC	provide the DMS but
		High Court Deputed Staff	so it will have all the	images or PDF files
		further data shall be	feature and meet the	should be created in the
		exported by the Vendor and required PDF shall also be	required compliance. This clause may be removed.	prescribed manner and of prescribed
		created. This process shall	ciause may be removed.	specification. All the
		integrate the metadata.		mentioned activities
		Here the metadata shall be		shall accordingly be
		imported from CMIS		performed by High
		software as per the data		Court DMS.
		entry done by Presentation Staff of High Court (to be		
		done by vendor) or with the		
		help of CSV file that will be		
		generated during the		
		process of Digitization. The		
		creation of metadata and		
		PDF file shall be as per the		
		specifications mentioned in Tender Document or as per		
		industry standards.		
		Metadata should be		
		inserted in PDF.		
16	Page-32	District Court Record may	(1) Assuming that MPHC	yes
	/ 17	contain big size map, sealed	requires the digital	
		packed items, x-rays, CD and	Signature utility for	
		electronics evidence. Digital certificate with hash value	generating the hash value on audio/video records. For	
		to be generated	signing the PDF files, utility	
		automatically with the help	will be provided by MPHC.	
		of software after copying	Pls. confirm.	
		the original records i.e.		
		audio/ video in the server.		

		The digital signature		
		The digital signature		
		application (open source)		
		for generating the hash		
		value on audio / video		
		record will be provided by		
		the vendor and software will		
		be handover to the High		
		Court along with the source		
		code.		
17	Page-33	Fresh Cases:	(1) Annexure 1 is missing in	Fresh Cases and Loose
	/ 3.5.1	Indexing shall be done for	tender, please provide the	Documents shall be
		Fresh Cases as per	same	indexed as per
		parameter mentioned in		parameters mentioned
		Annexure 1 of the Tender		in Annexure P.
18	Page-33	Pending after Hearing Case	(1) As Digitization software	DELETED
	/ 3.5.2	files	will be provided by MPHC,	
		2. Cases which are to be	then what is expected here	
		Partially Scanned	in terms of integration. This	
		The Vendor should go	clause may be removed.	
		through the integration part		
		of data digitized by different		
		Vendors. The High Court will		
		also help in this.		
19	Page-	Cases which are to be	(1) As per this tender	District Court Record is
	34/2	Partially Scanned	clause, "the record of	Placed with the High
		More specifically it is being	district court cases is	Court Record in High
		mentioned that for the	available at district court	Court Campus.
		above mentioned scenarios	record or lower court"	·
		along with High Court Case	which need to be brought	
		files the record of district	at High Court premises for	
		court cases is available as	scanning & digitization. So	
		district court record or	we believe that physical	
		lower court record get calls	document movement from	
		during day to day hearing of	District/Lower court to	
		the court. Hence apart from	High Court will be done by	
		the High Court record	MPHC. Please confirm.	
		available with the case the		
		record of lower court that is		
		of district court is also to be		
		scanned. The Indexing of		
		District Court record shall be		
		done as per the Indexing		
		Parameters as mentioned in		
		Annexure R of the Tender		
		document. Indexing part		
		shall be time consuming and		
		shall require efforts.		
20	Dago 25	*	(1) Please allow us to seen	In case of urganov some
20	Page-35	1. M.P. High Court at	(1) Please allow us to scan	In case of urgency, some time Final order or
	/ 3.5.3	Jabalpur:	all the document in one go.	
		Firstly, the Final order or		Judgments to be
		Judgments get scanned and		scanned and uploaded
		uploaded on server by Digitization Vendor		on server.

24	D 25	2 MAD High Count Day abox	(4) As a substitution of the same of the sa	Fauthaussetianad
21	Page-35	2. M.P. High Court Benches	(1) As per this clause all the	For the mentioned
	/ 3.5.3	at Indore and Gwalior:	work will be done by MPHC	Scenarios in Point no.
		After registration of case in	staff only, then how vendor	3.5.3 all the work
		CMIS software at Record	will check at record room.	related to identification
		Room, the cases shall be	(2) Does vendor need to	of pages that are
		checked by Digitization	deploy manpower at	remaining to Scan is to
		Vendor for the remaining	record room also? Please	be done by Vendor with
		document (if any).	confirm	due efficiency
22	Page-37	Digitization Process for	(1) As per tender, DMS and	DMS and Digitization
	/ 3.5.5.1	Administrative Records	Digitization software will	software for the
		At Principal Seat at Jabalpur	be provided by High Court,	administrative record
		a centralized record keeping	then what type of software	will be provided by
		process exist. Records are	needs to be developed.	vendor after doing
		categorized on the basis of	Please confirm	proper requirement
		Major and Minor head. All		analysis on site.
		the administrative records		
		are placed at one Place.		
		Hence software needs to be		
		developed according to this		
		criterion.		
23	Page-38	Books Scanners are to be	(1) Please allow us to scan	allowed
		used for Library. Vendor has	these documents using	
		to follow the Digitization	Overhead/Book Edge	
		Process as mentioned in	scanners.	
		point no 3.4 of the Tender		
		as similar to Administrative		
		record Digitization.		
24	Page-38	Pilot Project	(1) Please confirm the	High Court of M.P,
	/ 3.8	- The troject	location of pilot project.	principal seat Jabalpur
25	Page-40	The High Court of M.P.	(1) Whether these required	SAN/NAS through
23	/ 3.9 / A	requires Four images /	four types of output file	network
	, 5.5 , , .	digital documents for each	will be delivered in DARIMS	network.
		artefact which is digitized:	/ DMS or any media.	
		Original File (for the original	/ Bivis of any media.	
		image before any cleaning	(2) If these output files are	
		procedures) Cleaned File	required to be delivered in	
		(original image after it has	media then whose	
		been cleaned and		
			responsibility to provide the media. Please confirm	
		enhanced), Print File (Signed	the media. Please commi	
		and unsigned both).		
		(uncleaned tiff, clean tiff,		
36	Dogs 40	unsigned PDF, signed PDF).	/1) As distingd data (III)	dalatad
26	Page-40	Documents Archival	(1) As digitized data will be	deleted
ĺ		The Service Provider should	exported / uploaded into	
	/ 3.9 / C	provide and maintain	DADIME / DMC comics	
	/ 3.9 / C	provide and maintain	DARIMS / DMS server	
	7 3.9 / C	Production Server(s) and at	(provided by MPHC)	
	/ 3.9 / C	Production Server(s) and at least one Live Server at High	(provided by MPHC) directly from production	
	/ 3.9 / C	Production Server(s) and at least one Live Server at High Court of M.P. )if required) as	(provided by MPHC) directly from production server, then what is the use	
	/ 3.9 / C	Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of	(provided by MPHC) directly from production server, then what is the use of live server? Please	
27		Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of High Court	(provided by MPHC) directly from production server, then what is the use of live server? Please confirm.	Company Co. All II
27	Page-41	Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of High Court  Post Implementation	(provided by MPHC) directly from production server, then what is the use of live server? Please confirm. (1) What is expected for	Support for All the
27		Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of High Court  Post Implementation Support	(provided by MPHC) directly from production server, then what is the use of live server? Please confirm.  (1) What is expected for support while the	software developed for
27	Page-41	Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of High Court  Post Implementation Support Digitization is expected to	(provided by MPHC) directly from production server, then what is the use of live server? Please confirm.  (1) What is expected for support while the Digitization software is	software developed for Administrative Record
27	Page-41	Production Server(s) and at least one Live Server at High Court of M.P. )if required) as DMS shall be the part of High Court  Post Implementation Support	(provided by MPHC) directly from production server, then what is the use of live server? Please confirm.  (1) What is expected for support while the	software developed for

28	Page-41 / 3.11	Provider shall provide a post implementation technical support for at least one year as a part of the handholding exercise for the High Court of M.P. staff  Software Licensing / Development All the software's required for the Digitization of records is to bring by the Service provider. After digitization all the software with the source code shall	(1) As per tender page no. 79 (Notes-1) and page no. 29 "The scanning software shall be provided by High Court. It will be an integral part of High Court DMS"  If scanning/digitization software is provided by	other support is not needed.  Source Code for Administrative Record Digitization software will be needed. Apart from the High Court DMS if at any time any software is needed for working of any high end Hardware
29	Page-41 / 3.12	become the property of High Court.  Technical Specifications and Requirements	MPHC then why is Court asking vendor to provide software with source code. Please clarify.  (1) Please elaborate about Accession No.	then its rights should be in High Court's favor. The Software which are required in connection of Scanning of documents of different type is still under the Vendor's domain.  DELETED
20		·		As nor Tondor
30	Page-41 / 3.12	The High Court of M.P.	(1) Generally it is not possible to add more images into already digitized images in any DMS software. However it can be added as new version into same case folder.  As already digitized images may have digitally signed by MPHC which is noneditable file then how more images can be added into already digitized images as it may void existing digital signature. Please suggest	As per Tender
31	Page-43	The High Court of M.P. should be able to change usage rights for PDF, even after the file is distributed to users outside the DARIMS	(1) After distribution, how usage rights can be changed.	DELETED
32	Page-51 / 7.5	SERVICE LEVEL REQUIREMENTS – SLA	<ul> <li>(1) As per our understanding, It is not applicable to vendor as the DARIMS / DMS server will be provided by MPHC.</li> <li>(2) What is expected by 24*7*365 for digitization? Please elaborate.</li> </ul>	SLA is Hardware based hence it will be applicable as per Tender conditions

22	De == 52	Overlike Charakter of the C	(1) Danskins	Overlies Characters (C.)
33	Page-53	Quality Checking: If at the	(1) Penalties are unrealistic.	Quality Checking: If at
	/ 7.6.1	time of Quality checking of	Please re-consider the	the time of Quality
		record which has been	penalty terms as penalty is	checking of
		scanned by the Digitization	too high.	record which has been
		Vendor, it is found that		scanned by the
		there is a variation in the		Digitization Vendor, it is
		actual physical file and the		found that there is a
		scanned document or		variation in the actual
		Indexing has not been done		physical file and the
		as per the mentioned		scanned document or
		indexing parameters in		Indexing has not been
		Annexure P, Q and R then a		done as per the
		penalty of Rs. 500 per case		mentioned indexing
		shall be levied. If High Court		parameters in Annexure
		user has marked some		P, Q and R then a
		rejection and vendor		penalty of Rs. 300/- per
		informs that the said		case shall be levied. If
		rejection has been corrected		High Court user has
		by them and even then		marked some rejection
		same rejection is being		and vendor informs that
		repeatedly reported by High		the said rejection has
		Court user then a penalty of		been corrected by them
		Rs. 600/- in addition to the		and even then same
		Rs. 500 per case shall be		rejection is being
		levied. Corrections should		repeatedly reported by
		be made by Vendor on same		High Court user then a
		day failing which a penalty		penalty of Rs.100/- in
		of Rs. 100 on per day per		addition to the Rs. 300/-
		rejection shall be levied on		per case shall be levied.
		Vendor.		Corrections should be
				made by Vendor on
				same day failing which a
				penalty of Rs. 100 on per
				day per rejection shall
				be levied on Vendor.
34	Page-61	Form T- 3 - Project	(1) As per tender there is a	Increased to 30
		Approach, Methodology and	limitation of 20 pages of	
		Innovativeness	proposal preparation, it is	
			requested to remove the	
			restriction on it because as	
			per tender requirement it	
			may increase.	
35	Page-61	Artefact Digitization	(1) What needs to be done	High Court DMS shall do
	- e	Methodology	in hyperlink or please	this on the basis of
		Hyper linking of the scanned	clarify your understanding	Indexing done by
		documents	of hyperlink?	Vendor in DMS itself.
36	Page-74	Form F – 1 - Financial	(1) Line item in Table-A is	Vendor may be allowed
		Proposal	different from BOQ-1	to bid for any
			(2) Please allow vendor to	component from Table A
			bid for any component	to D. The vendor may
			from Table A to D.	allow to bid in any
			(3) Please specify number	component either A, B,
			user license required for	C and D independently.
			DMS login purpose.	
			(4) Please let us know more	
L	i	I .	I .	

			about the feature of	
			required DMS.	
38	Page-99 / 2	Broadly the Work/Jobs to be performed are The document management software for entire scanning of records shall be provided by the High Court which was internally integrated with the existing Case Management Information System Software (CMIS).  Digitization Software: DMS shall of High Court's its own. Through this Vendor has to execute all the Digitization process.  The software to be developed in the open source and source code to be given to the High Court after executing the contract and modified as per direction of the High Court.	(1) As per this tender clause, DMS / DARIMS software will be provided by MPHC then what is the purpose of asking new software requirement in the tender at "Form F – 1-Financial Proposal Table-B". Please clarify.	High Court DMS Software shall be there. Vendor shall to the Digitization with this but after completion of Digitization activity and for better retrieval of the existing Digitized Data, as per the requirement of Paper Less Court, the Software with the mentioned/required facility and Interface has to be developed, Supplied and Maintained by Vendor. This software is of different type and shall be integrated with the Existing CMIS software in light of Paper Less Court Requirement. Hence Vendor needs to Quote Separately. The feature which has to be available in this software is mentioned in the Table B of Financial Proposal.
40		General	(1) It is believed that data entry will be done in English language only.	Yes
Stock	Holding Do	cument Management Services		1
1	Page- 45/5.3	The bill is to be produced by 5th of every month and payment will be released at the earliest subject to availability of funds.	Kindly confirm that whether the budget is allocated for this project or under process of allocation.	As per Tender
2	Page- 28/3.3.6	The indexing parameter of the High Court and District Courts will be different and provided by the High Court at the time of executing the contract.	Kindly provide us indexing parameter because we need to consider the cost for the same.	Specific Annexures have been mentioned and also have been appended in Tender.

3	Page-	Artefacts/ Items to be	Kindly provide the details	All type of Documents
3	38/3.6	digitized * Approximate no.	as to the following points:-	exist. Please get
	30/3.0	of pages	The exact number of	acquainted with Local
		Judicial Records - 5 Crores	pages size wise?(i.e.	Conditions on Site.
		Administrative Record - 1	A4/Legal or any other size)	Broad details have been
			How are these	
		Crores		mentioned in Page no.  32 of the Tender and at
		Rare Books - 1,00,000	documents currently	
		ILR Publications - 50,000	stored?	some other places also
		Other (Gazette Notification	• The condition of the	in Tender. Please go
		etc.) - 1,00,000	documents (age).	through the Tender. For
			How many are the case    Compared to the case   Compared to the	ascertaining the actual
			files and average number	position get acquainted
			of pages in each file	with Local conditions at
			Please clarify as to	Sites.
			whether the files are	
			stitched / stapled or bound	
			by thread.	
4	General	General	Who will provide furniture,	High Court Shall provide
			(table/chairs), LAN/	LAN and WAN, Electric
			WAN,AC etc. ?	Connections, Power
				Boards, A.C's but
				furniture shall of of
				Vendor
5	General	General	Who will provide Space,	High Court
_			Electricity?	
6	General	General	If documents are in book	Yes
			form, then unbinding is	
			allowed?	
7	General	General	Kindly confirm whether	All type of Documents
			documents are in file or	exist. Please get
			book form and how many	acquainted with Local
			pages are there in each file	Conditions on Site.
		C	/ book on an average.	All I are of December 1
8	General	General	Request to share the exact	All type of Documents
			count of Bounded and	exists. Please get
			Unbounded volume, which	acquainted with Local Conditions on Site.
			will help all bidder w.r.t.	Conditions on Site.
0	Conoral	Comoral	commercial prospective.	Companie Na
9	General	General	Will the High Court provide backup Generators?	Currently No
Guiar	at Infotech	Limited	backup deflerators:	
1	Page-	Experience of undertaking	You are requested to kindly	Marking shall be based
-	45/4.1	similar assignments /	clarify for each project how	on both the forms (T1
	15/ 7.1	Projects (Past credentials	many marks bidder can	and T2). Vendor has to
		and organizational profile	obtain as in Form I and	submit the required
		and reputation) and	Form-T2, you have asked to	Project Details with DMS
		Implementation of	provide details of best 5	for the executed
		document management	projects of Digitization only	Digitization Project.
		system (DMS) software.	and in Marking system it is	Marking shall be sole
		Work Satisfaction certificate	not mentioned how	discretion of High Court.
		from the concern	department will award the	Bidders need to Bid as
		organization for which the	Marks.	
		Project has been executed.	Also, request to clarify	per Tender.
		i roject nas been executeu.	Also, request to clarity	

3	Form T- 1 Experie nce of Similar Work  Criteria for Evaluati on 4.1 Evaluati on of Technic al Bids	Note:  *For Digitization provide five best digitization projects executed by the bidder  Different Certifications Ike (CMMI Level, Level 5, KO, Security standards certificates) etc.	whether bidder can submit project of Digitization only or DMS is must to be part of the project as in the Form-T1 and Form-T2 it is mentioned as Best Digitization Projects only.  You are requested to kindly clarify for each Certifications how many marks bidder can obtain as in Marking system it is not mentioned how department will award the Marks for each certification.	High Court Shall have Sole discretion for giving marks on the basis of certificate information provided by Bidders as per the standard of each of the certificates.
Canit	d Duois as-	Sustains Dut Ltd. Now Dalls:		
1	Clause 3.1 Page 24	The required Digitization Software capable of doing the Digitization of all type of documents as mentioned in different processes in	Does it mean that vendor has to get only Operating system with them and all other software requirements related to	Vendor shall come with the appropriate Scanning hardware with the appropriate software for Document
		Tender Document shall be provided by M.P. High Court for all the three places. Digitization software shall be centralized and shall be installed at M.P. High Court at Jabalpur.	scanning, Indexing and digitization will be fulfilled by MP High Court from scannig of documents to PDF conversion? Please clarify	Scanning at their level.  After Scanning of the Document the DMS Interface will be made available to Vendor. The generated Images and PDF's should conform to the tender specifications.
2	Clause 1.11 Page 6	Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.	Can we have details of training, the date, timing and venue?	Please Go through the Point no. 1.10 and 1.11 of the Tender and contact to Help Desk accordingly.
3	2.48.1 Page No. 20	Each Bidder is expected to fully get acquainted with the local conditions and factors, which would have any effect on the performance of the contract and /or the cost. Local conditions in relation to all the aspects i.e. the prevailing Digitization Project and its Process (es), Technical Infrastructures, Rejection ratios due to strict Quality Check procedure in all the mentioned process in Tender Document and also further observed rejections	Means MPHC QC will be done two times and vendor also have to rectify the issues thrice for same case. Means first in Pending Cases (Segregation and all process) then in Pending Disposed (Segregation and all process) and again at Elimination time It would be better if competent MPHC staff should be deployed once so as to reduce thrice efforts at both end (MPHC & Vendor).	Quality Checking on 100% basis for Pending Disposed Case files and Disposed Case files for all the scenarios is to done by Vendor and then by High Court deputed staff. For Fresh Cases Scanning and Loose Document Scanning, total 5 % Scanned Records are to be Random checked for Quality by the Vendor. Randomly Quality Checking Shall also be

4	Clause 3.3.1 Page No. 25	in Elimination Process after application of Digital Signature on the scanned data.  Indexing of digital signed electronics documents created by the Court Staff	Thrice efforts for correction, indexing, export & PDF creation then Digital Signature also. Extra Manpower will be involved and it will directly effect rates.  1. Please provide details for same along with indexing fields. 2. What will be volume of those images? 3. What will be way of invoicing those images means will the commercial be same as normal documents, to be scanned?	done by High Court Deputed Team.  Around 2 Crore Images and Indexing Parameter shall be same as relevant Annexure applicable for Disposed Cases. As per the Approved Rates during Financial Billing the Invoices shall be produced by Bidder.
5	Clause 3.3.1.1 Page No. 26	The work of filing Fresh Cases is perennial in nature and around 165-180 cases are registered in Benches at around 500 cases are registered in M.P. High Court at Jabalpur on day to day basis.	Based on our experience/knowledge, At MPHC Jabalpur on average 200 - 250 files as Fresh Cases and at MPHC Gwalior & Indore 80 - 100 files are being generated only on daily basis. Please clarify the volume. As difference is huge more than 50%. However Some changes may be noticed during	There is no differentiation is exist between commercial and normal.  350 at Jabalpur, 180 each at Bench at Indore and Gwalior on all working days.
6	Clause 3.3.1.1 Page No. 27 & clause 3.5.1 Page No. 33	Clause 3.3.1.1 Page 27 Turnaround time: Fresh cases and loose documents shall be return on same day after scanning, cleaning, indexing, exporting and upload digitally signed records along with Raw/data on the server of the High Court Clause 3.5.1 Page No. 33 Vendor has to make a Scanning center for Fresh Cases Scanning. As per the listing policy all criminal cases are being listed on fifth court working day after scrutiny and all civil cases are being listed on third court working day. Vendor here is to make sure that	actual Implementation.  Please clarify as for same process of Fresh Cases it has been mentioned that vendor has to upload end to end Data same day and in other clause the end to end records are required category wise. Please clarify day to day - does it mean within 24 hours of receiving case file? Please also confirm if MPHC staff will also be deputed for 24 hrs. As to upload records after MPHC verification and Digitally signed by them. As per our experience in MPHC Digitization - Till Date, approx total 1.60 Crore images are still pending for MPHC	Before 1:30 pm ,if delivered than return back same day and if the record given after 1:30 pm than it will return next day before 1:30pm after digitally signed and uploaded on the server. Some Changes may be observed during the actual Implementation but this will not affect the domain of Vendor.

		Fresh Cases may be properly scanned, indexed and digitally signed before sending the cases to Hon'ble Courts. Special arrangement for scanning of such cases in which mention Memo (approved urgent hearing date) has been approved by Hon'ble Court is to me made by Vendor.	Verification (MPHC QC) from all three sites & all processes.	
7	Clause 3.5.1 Page No. 33	Apart from the scanning work Vendor has to depute manpower for receiving and dispatching the Cases that are received and dispatched from their scanning center. For receiving and dispatch the file movement program available in CMIS software may be used.	Does it mean that Vendor has to Depute separate manpower and equipments for Receiving/Dispatch at different sections where Digitization is going on? Please confirm.	It has been clearly mentioned in Tender that Vendor has to do the work of receiving and giving the Judicial Record and has to post manpower for this purpose.
8	Clause 3.5.1 Page No. 33	Here at the Presentation Section though main work shall be related to fresh Cases but as a part of process some loose documents are to be digitized on day to day basis.	Please clarify the volume of loose documents and when (is there any specific time with volume?) will the loose documents be handover to vendor for Digitization as we are getting it many times in day. Please also clarify for uploading on server of High Court on day to day basis - Does it also mean within 24 hrs of receiving loose documents? Please also confirm that MPHC staff will also be deputed for 24 hrs. as to upload records after MPHC verification and Digitally signed by them.	Approximately 5000 pages at Jabalpur and approximately 2000 pages per day at Bench at Gwalior and Indore.
9	clause 3.3.1.2 Page 27	Pending After Hearing Case Files: Digitization work for this type of judicial record is to be done in Judicial Sections.	Please clarify if extra manpower will have be deployed for receiving and dispatch of these cases also in all sections. As ity it will cost extra.	It has been clearly mentioned in Tender that Vendor has to do the work of receiving and giving the Judicial Record and has to post manpower for this purpose.
10	Clause 3.3.1.3 Page No. 27	Turnaround time:- Pending disposed cases shall be return within three days after scanning, cleaning, exporting, indexing and upload digitally signed records along with raw data	Please clarify as this is understood that for Pending Disposed cases service provider will have to return files urgently as there are so many cases in which CC TODAY is	Process is already is in execution. Get the knowledge from there. However urgent cases are to digitized as per special measures.

		on the server of the High Court.	mentioned and even most of the cases are also required on very same day. Please confirm.	
11	Clause 3.3.2 Page No. 28	At Principal Seat at Jabalpur a centralized record keeping process exist. Records are categorized on the basis of Major and Minor head. All the administrative records are placed at one Place. Hence software needs to be developed according to this criterion. At Benches different Administrative Sections keeps their records with them. Establishment section, Account Section, Protocol Section Cash Section etc. are the sections in which Records are kept in sections itself. The type of records here are Service Books, Landscape document in form of statements, short and long registers.	Does it mean that separate software has be designed for MPHC Jabalpur, Gwalior &Indore? Also we understand that all application for scanning, digitization, archival will be provided by MPHC only. Please confirm.	DMS and Digitization software for the administrative record will be provided by vendor after doing proper requirement analysis on site.
12	Clause 3.4 and Serial No. 7 Page No. 29	Application for bulk Digital Signature shall be provided by the Vendor.	We understand all application related to digitization will be provided by MPHC only, will this be separate application developed by the bidder only for digital signature. Please detail the process.	taken care by High Court
13	Page 29	Document Preparation work (to be done by vendor): The High Court staff deputed in Judicial Section /Record Room/Administrative Section/Library shall deliver the physical files on day to day basis to vendor after taking due acknowledgement from the Vendor regarding what document they have delivered to Vendor for scanning. The vendor shall do document preparation work by unbinding/un- tagging/ un-dusting the physical files withdue care. Document preparation work shall include the work of	1. Does it mean that MPHC staff delivering records will also give duly signed delivery of same records with No. of Files &No. of Pages per file and will then be rechecked by vendor?  2. Does doing numbering under scope of vendor?  3. We understand handover and taking back of physical records/files from scanning center will be done by the MPHC staffs only. Please confirm.	This is two side Process. Both Side (High Court and Vendor) shall Give and Take the documents in a Prescribed way.

14	Clause 3 Page no. 30	unbinding, repairing, cleaning, counting the number of pages of the physical file and also rebinding if requires. Proper tapes are to be affixed on torn pages.  Stamping / Segregation: The vendor will differentiate the original copy and photocopy in the case file which will flag in the software so that scanned pages can be identified whether it is photocopy or original document.	Identifying original and photocopy is difficult. Request to please remove this clause.	Apart from affixing the Stamp for Photocopy related documents by Vendor, High Court in its DMS will provide a option for entering the information of Type of Document (Original or Photocopy). Vendor has to feed the details accordingly.
15	Clause 7 Page no.	Quality Checking by Digitization Vendor: It is	Please confirm if there is any Performa for certificate	No Prescribed certificate is given but the Spirit of
	30	accepted that this work	from vendor.	the certificate shall be
		shall be done by Vendor on		that the Vendor certifies
		100% basis. The vendor		that all the scanned
		shall submit a certificate for		documents are Quality
		this with each of the Invoice that will be raised		checked against the Prescribed procedure
		by Vendor for the scanned		mentioned in Tender
		or digitized records.		document.
16	Clause 8	Quality Checking (By High	Please include the clause,	Accepted for this type of
	Page no.	Court Deputed Staff):	"The invoices should be	Deviance which will be
	30	Vendor after doing the Q.C.	considered for processing if	related to dispatch and
		at their level or after	the deviation is getting	received of the Judicial
		applying the Digital	rectified by vendor within	Record.
		Signature shall return the files after	48 Hrs.".	
		refilling/rebinding/retagging		
		/re taping to M.P. High		
		Court deputed staff. An		
		entry of this dispatch shall		
		be made in CMIS software		
		by the Vendor. The records		
		shall also be verified by the High Court team after		
		handing over the same to		
		High Court and if any		
		deviance will be reported		
		for the scanned record the		
		further Invoices shall not be		
		considered for payment		
		hence accuracy in scanning		
		work is very important.		

17	Clause 10 Page No. 31	After acceptance of Quality of the scanned record by High Court Deputed Staff further data shall be exported by the Vendor and required PDF shall also be created. This process shall integrate the metadata. Here the metadata shall be imported from CMIS software as per the data	Please clarify and confirm that MPHC Qc and Digital Signature job by MPHC will be completed same day to upload records as required in Tender documents.	Taken care by High Court.
		entry done by Presentation Staff of High Court (to be done by vendor) or with the help of CSV file that will be generated during the process of Digitization.		
18	Clause 17 Page No. 32	District Court Record may contain big size map, sealed packed items, x-rays, CD and electronics evidence. Digital certificate with hash value to be generated automatically with the help of software after copying the original records i.e. audio/ video in the server. The digital signature application (open source) for generating the hash value on audio / video record will be provided by the vendor and software will be handover to the High Court along with the source code.	Please Explain regarding audio/video records. How this will be digitized and uploaded? What will be done for sealed packed items, X-ray etc.?	Vendor needs to give information in the form T8 for the hardware that will be used by them for Digitization in these type of scenario. However High Court will also inform the procedure after taking approval from the competent authority.
19	Clause 3.5.2, 3.5.3, 3.5.4 From Page no. 34 to 37	Digitization of Pending after Hearing Files, Pending Disposed Case files & Disposed Case Files	As we understand that all files have to be first segregated whether they have even been Digitized or not and then again if digitized which pages have been left in it for digitization and also have to check whether it has been indexed by previous vendor or not. Means vendor may also index the whole case file. Then there will be District Court Records and same process will again be applied over it. We understand that in a single case file there will be 3 times segregation and	Once it is Properly Segregated then further the work will require less effort. Segregation work in the mentioned process shall be done by Vendor. It has already been mentioned in Tender that work requires sincere efforts.

		<u> </u>	ture /three times as in devices	
			two/three times indexing	
			and other Digitization	
			processes are involved.	
			We request the	
			department to please	
			provide the documents for	
			digitization after proper	
			marking or segregation to	
			get rid of any GAP.	
20	Clause	Pending Disposed Case	At MPHC Jabalpur We have	Information related to
	3.5.3	Files: M.P. High Court at	experience of receiving	prevailing Process for
	Page 35	Jabalpur: The Cases which	Pending Disposed records	current Disposed Cases
		are being listed before	from Court - Order or	in Benches have been
		Hon'ble Court on day to day	Judgement are scanned	separately mentioned in
		basis and get decided are to	first and uploaded on	Tender document.
		be scanned. There are	server, after that the file is	Please go through it.
		around 400 cases get	being segregated and	
		decided in Jabalpur on day	digitized if any pages are	
		to day basis. As per	remaining. The file is then	
		prevailing procedure the	moved to Record room. We	
			understand - the same	
		disposed cases from Court are first being sent to	process will be	
		_	•	
		Digitization center. Firstly,	implemented at other two	
		the Final order or Judgments	benches also. Please	
		get scanned and uploaded	confirm or clarify.	
		on server by Digitization		
		Vendor as Advocates		
		demands the certified copy		
		of the same from Copying		
		Section and Copying Section		
		generated from the		
		Digitized data. After this the		
		physical file sends to		
		compliance and disposal		
		cell. The compliance cell		
		staff does the necessary		
		compliance as per court		
		order like to send the copy		
		of judgment to lower court,		
		etc. after making the		
		compliance the files are		
		then send to Disposal cell.		
		The Staff deputed at		
		Disposal Cell makes the		
		Disposal of file. It means		
		staff separates the part A		
		and Part B within the file.		
		Further the case is to be		
		checked by the Digitization		
		Vendor against the scanned		
		or not scanned papers of		
		case file. The documents		
		which are not scanned get		
		flagged by the Vendor and		
		remaining document gets		

		and the the Birth of the		
		scanned by the Digitization		
		Vendor and finally physical		
		case files get deposited in		
24	01	Record room.		
21	Clause	Estimate of Volumes:	As per information	Annexure – U
	3.6 Page	Artefacts/ Items to be	gathered on ILR section,	
	38	digitized * Approximate no.	they are having no records	
		of pages Judicial Records	for Digitization at MPHC.	
		5CroresAdministrativeRecor	Please also provide volume	
		d 1 CroresRare Books	(number of images)	
		1,00,000 ILR Publications	available for Digitization,	
		50,000Other (Gazette	site wise (MPHC Jabalpur,	
		Notification etc.) 1,00,000	Gwalior & Indore) and	
		Note * The Number of items	process wise so as to	
		to be digitized may increase	calculate rates accordingly.	
		/decrease depending on		
		final completion.		
22	Clause	Pilot Project: Successful	Please clarify if there is any	1 Months
	3.8 Page	completion of the pilot shall	limited period for Pilot	
	38	be the prerequisite for going	Project to be completed in?	
		ahead with the remaining		
		contract. All payments		
		under this contract shall		
		commence only after the		
		successful completion of		
		pilot project.		
23	Clause	Document Archival: All	We understand that the	This work will be done
	3.9 (d)	digitized images along with	images along with	by the High Court and
	page 40	metadata would initially	metadata would have to be	not by the vendor.
		reside on the production	transferred twice at	
		server(s) and once they are	DARIMS server & ICMIS	
		quality assured by the High	(High Court Server) by	
		Court of M.P. they would be	vendor. Please confirm.	
		transferred to the Live		
		DARIMS Server & ICMIS		
		(High Court Server) or DMS		
		Server to be used for High		
		Court of M.P. Intranet /		
24	Clause	Internet.	Ma haya baan submitting	As nor Tondor
24	2.55.8	Service Provider/Bidder will be responsible for	We have been submitting	As per Tender
		compliance of all statutory	all invoices along with rcpt from related departments	
	Page No. 23	provisions relating to	of EPF & ESIC to MPHC	
	110. 23	Minimum Wages, Provident	accounts department	
		Fund, and Employees State	attached with our monthly	
		Insurance etc. in respect of	invoice for each month,	
		the persons deployed by it	only then our invoice is	
		in the High Court of Madhya	processed further for	
		Pradesh. The High Court	payment. Please confirm if	
		shall have no liability in this	same terms and condition	
		regard.	would be followed in this	
			tender as well.	
25	General	Storage	We understand that	Yes
			storage will be of MP High	
			Court and vendor needs	
	L			

			not to use their storage for	
			any type of records	
26	General	The rates have been asked	Please clear n provide	Annexure- U
		process wise but have not	volume process wise.	
		given volume of images		
		available for Digitization		
		PROCESS WISE.		
27	General	1. You are asking rates per	1. Please provide volume	Annexure- U
		page basis but providing	as pages per process to	
		volume process wise as no	calculate rates accordingly	
		of files.	2. What will be Unit for	
			digitization rate? We	
			understand this will be	
			"Per Image". Please	
			confirm.	
28	General	Payment	Please confirm the	As per Tender
			duration of clearing the	
			invoice after submission.	
29	General	Confidential & Vigilance	Please Clarify.	Treated as
		Record Digitization not		Administrative Records.
		mentioned in Tender		
30	25	3.3 Description of High	Please confirm Document	Annexure- U
		Court of M.P. Holdings that	type-wise volume	
		are to be digitized. High		
		Court of M.P. has principally		
		following kinds of holdings:		
		3.3.1. All Judicial Records.		
		- Fresh Case and Loose		
		documents		
		- Pending After-Hearing Case Files		
		- Pending Disposed Case		
		Files		
		- Disposed Case Files		
		- Indexing of digital signed		
		electronics documents		
		created by the Court Staff		
		3.3.2. All Administrative		
		Records, Service Books,		
		Landscape document in		
		form of statements,		
		short and long registers		
		3.3.3. Old rare Books &		
		(both black and white and		
		color),		
		3.3.4. I L R (Indian Law		
		Reporter) Publications.		
		3.3.5 Gazette Notifications		
		and other papers etc.		
		3.3.6 District Courts Records		
		in the High Court.		
31	34	2. Cases which are to be	We understand the	For all the scenarios for
		Partially Scanned: The work	marking and segregation of	Pending After Hearing
		of document preparation	the documents	Case files, Pending
		and document segregation	scanned/digitized by other	Disposed Case Files,

		Γ		
		requires efforts. Scanning for this type ofcases is to	vendors will be done by MPHC only. Please	Disposed Case files work of document
		also to be done as per the	incorporate this clause so	segregation needs to be
		indexing parameter as	that there could not be any	done by Vendor. It has
		mentioned in Annexure P of	GAP during execution.	been clearly mentioned
		the Tender document. The	dai during execution.	in Tender by High Court.
		scanning ofremaining part		in render by riigh court.
		will be done by the Vendor.		
		The Vendor should go		
		through the integration part		
		of data digitized by different		
		Vendors.		
		The High Court will also help		
		in this.		
32	37	There are two scenarios for	We understand all software	DMS and Digitization
		Administrative record	will be provided by the	software for the
		Digitization:	department only as far as	administrative record
		3.5.5.1 At Principal Seat at	digitization is concerned.	will be provided by
		Jabalpur a centralized	Please confirm if this	vendor after doing
		record keepingprocess exist.	software too will be	proper requirement
		Records are categorized on	provided by MPHC only.	analysis on site.
		the basis of Major andMinor		
		head. All the administrative		
		records are placed at one		
		Place.		
		Hence software needs to be		
		developed according to this		
		criterion.		
33	38	The type of records here are	1. Please confirm size-wise	Volume cannot be given
		Service Books, Landscape	volume of the documents.	currently. Binded
		document in form of	2. Can binders/registers be	Registers can be Open.
		statements, short and	opened?	
		long registers.	3. What will be maximum	
			size of the documents	
			(Long registers)? And its	
			volume.	
34	38	3.8. Pilot Project	Where the Pilot will be run	At Jabalpur and duration
		a) Successful completion of	and what will be duration	will of 1 Month.
		the pilot shall be the	of pilot?	
		prerequisite for going		
		ahead with the remaining		
		contract. All payments		
		under thiscontract shall		
		commence only after the		
		successful completion of		
•		l	İ	
		pilot project.		
35	42	The PDF's should comply	We understand the size of	Proportionate
35	42		We understand the size of the scanned/digitized	Proportionate Compression on the
35	42	The PDF's should comply		•
35	42	The PDF's should comply with the following	the scanned/digitized	Compression on the
35	42	The PDF's should comply with the following specifications:	the scanned/digitized documents is totally	Compression on the basis of Image
35	42	The PDF's should comply with the following specifications: The compressed PDF files	the scanned/digitized documents is totally depend on the quality of	Compression on the basis of Image Compression mentioned
35	42	The PDF's should comply with the following specifications: The compressed PDF files created for viewing should	the scanned/digitized documents is totally depend on the quality of the physical document.	Compression on the basis of Image Compression mentioned
35	42	The PDF's should comply with the following specifications: The compressed PDF files created for viewing should also be 50-80% compressed	the scanned/digitized documents is totally depend on the quality of the physical document. And retaining the good	Compression on the basis of Image Compression mentioned
35	42	The PDF's should comply with the following specifications: The compressed PDF files created for viewing should also be 50-80% compressed as compared to standard	the scanned/digitized documents is totally depend on the quality of the physical document. And retaining the good quality images is the main	Compression on the basis of Image Compression mentioned

		format) for Mono / Color / Grey scale images retaining Search ability,good view and print quality.	optimum level only. Please clarify.	
36	44	4.1 Evaluation of Technical Bids 5. Different Certifications like (CMMI Level 3, Level 5, ISO, Security standards certificates) etc.	Considering the level of the project please include these criteria too for marking:  1. Prior experience to handle and scan very old / fragile/ heritage record like manuscripts so that the valuable records of the department do not get damaged during unbinding, rebinding and scanning process. Copies of work orders alongwith the completion certificates must be sought with the technical bid.  2. OHSAS 18001:2007 for Occupational Health and Safety Management System and ISO 14001:2015 for Environmental Management System.  3. Should have certification for ISO 20000, ISO 27001 for Data Security, CMMI 5 (considering the software development and software related activities) at the time of bid submission  4. We request that there should be Eligibility Criteria also and have attached format as suggestion for your consideration.  5. We suggest that the final evaluation should be on Techno Commercial basis (attached format for your kind consideration)	As per Tender
37	45	5.3 Method of Payment: Payment shall be based on monthly basis for igitization work after showing all log reports and the number	1. Please incorporate the clause as "The payment of submitted invoice will be cleared within 15 days of submission of invoice".	As per Tender
		pages/data digitized keeping all parameters. The bill is to beproduced by 5th of every month and payment will be	2. We understand the service provider will be paid regularly and the MPHC will accordingly	

	1			
		releasedat the earliest subject to availability of funds.	arrange the fund. The clause of "Subject to availability of fund" should be removed.	
38	51	7.5.2 Scheduled Downtime (d) The maintenance of application would be carried out with aminimum advance notice of 24 hours in writing andacceptance of the same by Registrar General, High Court of Madhya Pradesh.	Please confirm for which application this clause is applicable as all the application (online) will be provided by MPHC only.	DELETED
39	53	7.6.1. Quality Checking: If at the time of Quality checking ofrecord which has been scanned by the Digitization Vendor, it is found that there is a variation in the actual physical file and the scanned document or Indexing has not been done as per the mentioned indexing parameters in Annexure P, Q and R then a penalty of Rs. 500 per case shall be levied. If High Court user has marked some rejection and vendor informs that the said rejection has been corrected by them and even then same rejection is being repeatedly reported by High Court user then a penalty of Rs. 600/- in addition to the Rs. 500 per case shall be levied. Corrections should be made by Vendor on same day failing which a penalty of Rs. 100 on per day per rejection shall be levied on	We request to please remove the penalty clause.	As per Clarification given above in Corrigendum.
40	74	Vendor.  Form F-1 Financial Proposal	We understand the Unit	Yes
		Unit Rate(rate per page	rate is "Per Image". Please confirm.	
11	79	/image) Form F – 1- Financial	We understand the service	High Court DMC
41	/9	ProposalTable-B	provider has to develop	High Court DMS Software shall be there.
		The document archival and	,	Vendor shall to the
			Document Management	
		retrieval software	System for archival and	Digitization with this but
		integrated with the ICMIS	retrieval of the digitized	after completion of
		software and other software	images in open source like	Digitization activity and
		of the High Court. This	PHP and MySQL. Please	for better retrieval of
		software will have the	confirm. Also, please	the existing Digitized

	T			
		editable facility with the PDF documents which will store in the data base of file system. The original PDF file will not tempered and kept in original in the software. The personal diary software have feature like one note, notepad, open office will alsobe integrated with the above software. The AIR / SSC software may also be integrated with the software for better searching of text available in the PDF documents. The document will be editable by the periphery equipment given with the touch screen computers. The certificate regarding security audit shallbe provided by the vendor for this software at the time of implementation. The source code will be provided by the vendor to	provide more details on the features of the solution to be provided by the service provider.	Data, as per the requirement of Paper Less Court, the Software with the mentioned/required facility and Interface has to be developed, Supplied and Maintained by Vendor. This software is of different type and shall be integrated with the Existing CMIS software in light of Paper Less Court Requirement. Hence Vendor needs to Quote Separately. The feature which has to be available in this software is mentioned in the Table B of Financial Proposal. Yes Software will be on Open Source.
		the High Court.		
42	79	Notes:  1. The Service Provider must provide complete details of ALL software that are required to be brought by / developed for the execution of the High Court of M.P. contract. The scanning software shall be provided by High Court. It will be an integral part of High Court DMS.	Please confirm if all application, even for scanning and digitization will be provided by the High Court then which application will be provided by the service provider?	pMS for Judicial Record will be of High Court.  DMS for Administrative Record is to be provided by Vendor. The Source Code for Administrative Record Digitization software will be needed. Apart from the High Court DMS, if at any time any software is needed for working of any high end Hardware then its rights should be in High Court's favor. The Software which is required in connection of Scanning of documents of different type is still under the Vendor's domain.
43	79	3. The software to be developed in the open source and source code to be given to the High Court after executing the contract and modified as per	Please detail the feature and detailed scope of the application to be developed by service provider.	DMS for Judicial Record will be of High Court. DMS for Administrative Record is to be provided by Vendor. The Source Code for Administrative
		direction of the High Court.		Record Digitization

				software will be needed.
				Apart from the High
				Court DMS, if at any
				time any software is
				needed for working of
				any high end Hardware
				then its rights should be
				in High Court's favor.
				The Software which is
				required in connection of Scanning of
				documents of different
				type is still under the Vendor's domain.
44	80	Dequirement of hardware	Dlagge specify the	
44	80	Requirement of hardware	Please specify the requirement of the	There is no Payment Provision for any
			·	Hardware. Vendor has
			hardware in the project	to Quote the Price after
			which will be taken by the	•
			court. How the payment of hardware will be done?	taking in to consideration for the
			liaidware will be dolle!	Price of Hardware
				Deployment at each site
				and for Digitization of
				the related Records.
45	80	Class-II Digital Signature	Who will provide Digital	Vendor will procure in
		valid for 2 years.	signature and to which	their name.
		,	name the digital signature	
			will be procured.	
46	82	Note: The minimum	Considering the scope of	As per Tender
		turnover of the vendor to be	the project, the bidder	
		Rs. 10 Crores.	should have much more	
			experience of handling this	
			type of the documents	
			activity and having good	
			backup/turnover. Request	
			to please change turnover of the bidder from 10 Cr.	
			To minimum 25 Cr. In last 3	
1				
47	4	Conversion of existing	financial years.  We understand the	Taken care by the High
47	4	Conversion of existing scanned Data/ Images into	financial years.	Taken care by the High Court.
47	4	_	financial years. We understand the	, -
47	4	scanned Data/ Images into	financial years.  We understand the converted PDFs and CSVs	, -
47	4	scanned Data/ Images into Searchable PDF,PDF/And	financial years.  We understand the converted PDFs and CSVs will be delivered to the	, -
47	4	scanned Data/ Images into Searchable PDF,PDF/And putting it into application	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further	, -
47	4	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers	, -
47	4	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the	, -
	4 N DSC Ltd.	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.	, -
	N DSC Ltd. Page no	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p	Court.
VISIO	N DSC Ltd. Page no 80 point	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per work station with API	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p support enabling integr	Court.  er work station with API ration with exiting web
VISIO	N DSC Ltd. Page no	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per work station with API support enabling integration	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p support enabling integrapplication and supply or	er work station with API ration with exiting web f HSM instigation & hand
VISIO	N DSC Ltd. Page no 80 point	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per work station with API support enabling integration with exiting web application	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p support enabling integrapplication and supply or over for 3 years warrant	Court.  er work station with API ration with exiting web f HSM instigation & hand by support. (The warranty
VISIO	N DSC Ltd. Page no 80 point	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per work station with API support enabling integration with exiting web application and supply of HSM	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p support enabling integrapplication and supply or over for 3 years warrant supports include imple	er work station with API ration with exiting web f HSM instigation & hand by support. (The warranty mentation, training and
VISIO	N DSC Ltd. Page no 80 point	scanned Data/ Images into Searchable PDF,PDF/And putting it into application software of DARIMS/DMS of the High Court.  Digital signing module per work station with API support enabling integration with exiting web application	financial years.  We understand the converted PDFs and CSVs will be delivered to the Court which will be further uploaded by the officers authorized by court to the court system/application.  Please confirm.  Digital signing module p support enabling integrapplication and supply or over for 3 years warrant supports include imple warranty of hardware	Court.  er work station with API ration with exiting web f HSM instigation & hand by support. (The warranty

(The warranty supports include implementation, training, warranty of hardware, post implementation support for 3 years, on-site support and integration with the existing program of the High Court for next 3 years.)

with the existing program of the High Court for next 3 years.). Supported operating Systems: Windows, Linux. Host connectivity:-TCP/IP Network based appliance - Dual Ethernet ports and support for both Ipv4 and Ipv6 . Safety, Security and environmental compliance:- Should comply to standards like FIPS 140-2 Level 3, UL, CSA, CE, FCC, KC Mark, VCCI, RoHS, WEEE. Cryptographic Standards: - GUI interface and remote Management and Monitoring. Asymmetric: RSA (up to 4096 bit), DSA, ECDSA Diffie Hellman (DH), ECC Brain pool Curves (named and user-defined), plus others. Symmetric: AES, DES, 3DES, CAST-128, RC2, RC4, SEED, ARIA, BIP32 and SECP256k1, Milenage, plus Random True Number generation. Cryptographic module Security:- Compliance to FIPS 140-2 Level 3. Application Interfaces (APIS):-PKCS#11, CAPI/CNG, JCA/JCE, JCProv, OpenSSL. Key Generation and Storage:-Ability to generate and Store RSA keys (2048 and 4096) on board on demand. All Keys must be stored and protected in its FIPS 140-2 level 3 certified cryptographic memory. Supports unlimited hardware based partitions with no client licenses required. Should have functionality to run Custom code on HSM for proprietary developed algorithm and applications. Speed: - Signing Speed: RSA 2048 bit - minimum 500 Signatures/Second. Load Balancing:- Clustering, Load Balancing. Key Synchronization:-Synchronization of keys between two HSMs on real time basis (without backup device), Synchronization of keys between two HSMs on real time basis (without backup device). Key Backup:-Contents can be securely stored on smartcard to simplify backup, cloning and disaster recovery. Key Process:-On board key generation, Digital Signing & Verification process to be done inside the HSM only, for better performance and security. Support for Multiple HSMs:-Multiple HSMs to be supportable for DR, Key backup, key update, and key processes, load balancing and failover. Power Source:- Dual hotswap power supplies, field serviceable. Monitoring:-Storing of event based audit logs and standard mechanisms for viewing logs. Support:-OEM should have their own support center in India & able to provide 24X7X365 days support and Should have supplied & executed at least 1 orders in Govt. / PSU segment.

## Important points / Note:-

 The earnest money deposit (EMD) can be submitted by the vendor/bidders in the form of DD/ Unconditional Bank Guarantee, the format of the Bank Guarantee is up loaded on the website.

- 2. The bidder has to provide best possible solution for the Digitization Project.
- 3. The vendor has to set up the complete IT Infrastructure at High Court of M.P., Principal Seat at Jabalpur and its Benches Indore & Gwalior for Digitization Project of the High Court.
- 4. The High Court will provide power / electrical supply, LAN connectivity to the bidder.
- 5. The software which is going to provide by the bidder should have proper work flow.
- All Prospective bidders are requested to submit the bid and if there
  is any deviation in the specification, please mention the same in the
  deviation statement sheet.
- 7. The above clarifications/addendum is for all the prospective bidders' for their reference and necessary action.
- 8. The date of this tender is extended for the submission of online tender 03<sup>rd</sup> February, 2020 before 06:00 PM, offline tender submission 04<sup>th</sup> February, 2020 before 5:00 PM and the technical bid of tender shall be open on 05<sup>th</sup> February, 2020 at 12.00 PM.
- 9. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. <a href="www.mphc.gov.in">www.mphc.gov.in</a> and Government tender portal www.tenders.gov.in .

Sd/-REGISTRAR GENERAL

Annexure U

Tentative Count of Judicial Record that is either to be Digitized or ReChecked and ReIndex in MP High Court & its Benches at Indore and Gwalior

Scanarios	Details	Nature	Jabalpur		Indore		Gwalior	
			Cases	Images	Cases	Images	Cases	Images
	Fresh Cases	Perenial	225000	9900000	135000	5940000	127500	5610000
	Loose Docs	Perenial	340500	2724000	285000	2280000	225000	1800000
	Pending After Hearing Case files:							
1	Complete Scan Remaining	In Sections	54555	2727750	14394	734094	2050	102500
2	Partial Scan Remaining	In Sections	163666	3273320	59261	1185220	66075	1321500
	Pending Disposed Case Files:	Perinial						
1	Complete Scan Remaining	In Complaince	37500	1875000	20250	1012500	Nil	Nil
2	Partial Scan Remaining	and Disposal Cell or in Record room	11250	225000	60750	1215000	110000	660000
	Disposed Case files:							
1	Complete Scan Remaining	In Record Room	20000	1000000	10729	557908	2100	105000
2	Partial Scan Remaining	In Record Room	86000	1720000	131035	2620700	10000	100000
3	Cases which were earlier Scanned by Other Vendor but again needs to Checked for Quality and needs to be partly scanned and Indexed as per the Annexure P	In Record Room	683008	6830080	160953	1609530	166282	1662820

Cases which were earlier Completely Scanned by Other Vendor but again now Indexing is to be done afresh as these cases were earlier Index on Less or Old Parameters. Now the Indexing of these cases is to be as Per Annexure P.	In Record Room	76658	1443869	0	0	0	0
District Court Passards Disposed Case	Nil	Nil	Nil	Nil	Nil	Nil	Nil
District Court Records - Disposed Case							1618050
District Court Records -Pending Case	In Section	163666	57283100	50000	17500000	4623	INI

## Note:

Figures are approximate Count of Cases or Images. It May Change based on Actual Count.

Pending After Hearing Cases (Partial Scanned Cases) /Images Count may get duplicated in the Process-> Pending Disposed Cases Files (Partial Scanned Case files) Due to the fact that either High Court may scan it in any one of the Process.

Tentative Count of Administrative Record & Other Record that is either to be Digitized in M.P.High Court							
Sr. No.	M.P.High Court or Bench	Type of Record	Count of Files that is to be Scanned	Count of Images that is to be Scanned	Total		
1	Jabalpur	Administraive		30 Lakhs			
		Other		10 Lakhs			
2	Indore Bench	Administraive		11 Lakhs			
		Other		5 Lakhs			
3	Gwalior Bench	Administraive		7 Lakhs			
		Other		2 Lakhs			

Note:- Figures are approximate Count of Cases or Images. It May Change based on Actual Count.